Investor complaints data for HDFC Capital Advisors Limited

(As per SEBI Circular - SEBI/HO/IMD/IMD-II_DOF7/P/CIR/2021/681 dated December 10, 2021)

1. Investor complaints data for the month ending September 30, 2023

Sr.No.	Investor Complaints received from	Pending as at the end of the last month	Received	Resolved	Total Pending	Pending complaints > 3months	Average Resolution time ^ (in days)		
1	Directly from Investors	HCAL in its capacity as a CIPM is yet to onboard any investors.							
2	SEBI (SCORES)								
3	Other Sources (if any)		1	2	2	5			
	Total								

^ Average Resolution time is the sum total of time taken to resolve each complaint in days in the current quarter divided by total number of complaints resolved in the current quarter.

2. Trend of monthly disposal of investor complaints

Sr.No	Month	Carried forward from previous month	Received	Resolved*	Pending #				
1	January 2023	HCAL in its capacity as a CIPM is yet to onboard any investors.							
2	February 2023								
3	March 2023								
4	April 2023								
5	May 2023								
6	June 2023								
7	July 2023								
8	August 2023								
9	September 2023								
	Total								

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

3. Trend of annual disposal of investor complaints - Not Applicable
